Introducing your New Charter Business Billing Statement

Charter Business

1 August 22, 2012

Account: **8750 00 000 0000000**
Phone Number: (123) 456-7890
Security Code: **1234**
Service at: 123 Main St
Anytown, ST 12345-6789

Contact Us
visit us at **www.CharterBusiness.com** or call
1-800-314-7195 24 hours/day - 7 days/week

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4 **Summary** *Service from 09/01/12 through 09/30/12 details on following pages*

Previous Balance	0.00
Payments Received-Thank you	0.00
Adjustments	-4.99
Remaining Balance	**-4.99**
Charter TV®	56.29
Charter Internet®	79.44
Charter Phone®	43.96
Other Charges	4.99
One-Time Charges	49.99
Partial Month Charges	1.67
Taxes, Fees and Charges	19.13
Current Charges due by 09/16/12 5	$255.47
Total Due	**$250.48**

5a **Welcome to Charter.**
This bill reflects install & service charges from the date of install through your current billing period. If you make a payment at time of install, this bill may not refect that payment but the next bill will.

3 **Charter Business News**

Business HD TV - Now enjoy over 100 HD channels with crystal clear picture, superior sound, reliable signal and local channels in standard and HD. Plus you'll get over 40 channels of commercial-free digital music. Get the ultimate viewing experience for you and your customers with Charter Business HD TV.

Go Green - Go Green and make managing your business easier – sign up for Charter Business Auto Pay to set up recurring payments. Just go to My Account at CharterBusiness.com to start taking the hassle out of billing.

Charter Business 6

941 CHARTER COMMONS DR TOWN & COUNTRY MO 63017
8750 0000 20 RP 01 09022011 YNNYNN

BUSINESS SAMPLE
123 MAIN ST
ANYTOWN ST 12345-6789

August 22, 2012
Business Sample
Account: 8750 00 000 0000000
Phone Number: (123) 456-7890
For Service at: 123 Main St
Anytown ST 12345-6789

Total Due	**$250.48**
Amount you are enclosing	$

6a

CHARTER COMMUNICATIONS
PO BOX 790220
ST LOUIS MO 63179-0220

01234567300263358301650004449

This is a sample bill for demonstration only.

Page 2 of 3 August 22, 2012
Business Sample
Account: 8750 00 000 0000000
Security Code: **1234**

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Charter Business
Visit us at **www.CharterBusiness.com** or call
1-800-314-7195 24 hours/day - 7 days/week
8750 0000 20 RP 01 09022011 YNNYNN

Charge Details

Previous Balance	0.00
Payment - Thank You	0.00

Payments received after 08/22/12 will appear on your next bill

Adjustments

PPV - Adjustments	08/22	-4.99
Adjustments Total		$-4.99
Remaining Balance		**$-4.99**

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Service from 09/01/12 through 09/30/12

Charter TV®

CB Basic		19.72
CB Expanded		29.57
CB Digital Reciever Interactive Services; On Screen Guide & Pay-Per-View		7.00
		56.29
Taxes Fees & Charges	State Sales Tax	0.75
	Franchise Fee	5.58
	FCC Regulatory Fee	0.07
	Broadcast TV Surcharge 10a	1.11
		7.51
Charter TV Total		$63.80

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Charter Internet®

CB Internet Essentials 16		79.44
CB Desktop Security		0.00
		79.44
Taxes Fees & Charges	Sales Tax	0.41
	Fee	0.20
		.61
Charter Internet Total		$80.05

Charter Phone®
Phone number (123)456-7890

Basic Service	19.99
Bus Unld Interstate	8.85
Bus Unld Intrastate	11.12
Call forward Selective	4.00
No International Call Blocking	0.00
	43.96

Charter Phone® Continued

Taxes	Utility Users Tax	1.75
	Federal Excise Tax	0.20
	State Sales Tax	0.20
Fees & Charges	End User Common Line Charge	6.50
	Federal Universal Service Fund	2.00
	Regulatory Cost Fee	0.31
	State Telephone Relay Surcharge	0.05
		11.01

10b 10c

(For additional call details and terms of service please visit www.charterbusiness.com/calldetails.)

Charter Phone Total $54.97

Other Charges

CB Video Wire Maintenance		4.99
Other Charges Total		$4.99

One-Time Charges

Install TV Service	08/21	49.99
One-Time Charges Total		$49.99

Partial Month Charges

Wire Maintenance	08/22-08/31	1.67
Partial Month Charges Total		$1.67

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Current Charges due by 09/16/12	**$255.47**
Total Due	**$250.48**

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Continued on the next page...

This is a sample bill for demonstration only.

1 Statement date, Account number and Security code in upper left corner of each page.

2 How to reach us.

3 Important messages, reminders and offers. You'll find special events, savings opportunities, news and promotions.

4 At a glance: your charges, payments and credits for this bill.

5 Payment due date.

5a Account Status Message.

6 Payment coupon for your convenience. Simply tear it off and mail.

6a Be sure our address shows in the return envelope window.

7 Itemized details of transactions during this billing period.

8 Adjustments showing any additional credits or fees applied.

9 Partial Month Charges from the date your service started through the first date of your regular billing period.

10 Required telecommunications Taxes, Fees and Charges.

10a Broadcast TV Surcharge - A pass through reflecting charges assessed to Charter Business by the local broadcasters, or local "network affiliated", TV stations.

10b End User Common Line Charge - A fee charged by local phone companies for access to the local network in order to support the costs of providing and maintaining long distance lines.

10c Federal Universal Service Fund - For programs designed to keep telephone service affordable for all Americans.

11 Important Messages and Billing Information will print following charge details.

Charter Business

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